

# Privacy Policy

9 September 2025

## **Personal Data**

We process your personal data because you use our services or because you provide it to us yourself. This may include:

- First and last name
- Address details
- Phone number
- Email address
- Any information you actively share via email, phone, or contact forms

## **Purpose of Processing**

We use your personal data for:

- Sending updates about our services
- Contacting you when necessary to provide our services
- Informing you about changes in our services or products
- Delivering goods and services
- Complying with legal obligations, such as tax reporting

## **Legal Basis**

We process your data based on the following legal grounds:

- Consent: You have given permission for one or more specific purposes
- Contract: Processing is necessary to provide a service to you or to prepare its delivery
- Legal obligation: We must retain certain data to comply with the law

## **Automated Decision-Making**

We do not make decisions about you solely based on automated systems or algorithms. All decisions are reviewed by a human.

## **Data Retention**

We do not retain your personal data longer than necessary. Generally, data is kept for two years unless the law requires otherwise (e.g., five years for tax purposes).

## **Security**

We take your privacy seriously. Your data is protected against misuse, loss, unauthorized access, and alterations. If you suspect any issues, please notify us immediately.

**Sharing Data**

We never sell your personal data. Sometimes, we share it when necessary to provide our services or comply with legal obligations.

**Cookies**

We use only functional cookies, which are necessary for the website to work properly.

**Your Rights**

You have the right to access, correct, or delete your personal data. If you want us to update or remove any data, please contact us.

**Complaints**

If you are not satisfied with how we handle your personal data, you can file a complaint with the Information Regulator. Of course, we prefer to resolve any issues directly with you first.

**Publication and Updates**

This policy is published on our website [Rehoboth.org.za](https://Rehoboth.org.za). The most recent version always applies, or the version that was in effect when a specific agreement was made.